The 19th International Conference on WWW/Internet was held virtually due to the COVID-19 pandemic, from 18 to 20 November 2020**.**

This conference was organized by the International Association for Development of the Information Society.

The WWW/Internet conference tried to address the main issues of concern within WWW/Internet. WWW and Internet had a huge development in recent years. Aspects of concern are no longer just technical anymore but other aspects have arisen. This conference aims to cover both technological as well as non-technological issues related to these developments. Its broad areas of interest were Web 2.0, Semantic Web and XML, Applications and Uses, Services, Architectures and Web Development and Research Issues.

The 2020 edition received 98 submissions from more than 18 countries. Each submission was anonymously reviewed by an average of four independent reviewers, to ensure the final high standard of the accepted submissions. The result was the approval of 16 full papers, which means that the acceptance rate was 16%. A few more papers have been accepted as short, reflections and doctoral papers.

Extended versions of the best papers were selected to be published

❖ the IADIS International Journal on WWW/Internet (IJWI). ISSN: 1645-7641

Besides the presentation of papers, the conference also featured one keynote presentation by Professor Panagiotis Takis Metaxas (Professor and Chair of Computer Science Department, Wellesley College, USA).
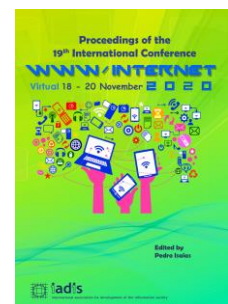
Keynote Presentation:

*"***YOU CANNOT PREDICT ELECTORAL RESULTS USING SOCIAL MEDIA (BUT/BECAUSE SOCIAL MEDIA MAY CHANGE THE RESULTS)***"*

 by Professor Panagiotis Takis Metaxas, Professor and Chair of Computer Science Department Wellesley College, USA

Once again, the Conference offered an opportunity to all their participants to discuss with success the most significant aspects regarding the theme Information Systems. It served as a forum that gathered researchers, practitioners, students and anyone that was working or studying in the field of the Information Systems.

The WWW/Internet Conference proceedings 2020 was published in Book (ISBN: 978-989-8704-23-8) by IADIS Press. Edited by Pedro Isaías

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